

Black Country Integrated Care Board
Civic Centre
St Peters Square
Wolverhampton
WV1 1SH

Website: www.blackcountry.icb.nhs.uk

IMPORTANT UPDATE REGARDING YOUR GP PRACTICE - PLEASE READ CAREFULLY

Dear patient,

We are writing to you as you are registered at Great Barr Medical Centre, 379 Queslett Rd, Great Barr, Birmingham B43 7HB.

The reason for the letter is to update you on new arrangements in place at your GP practice.

GP partners returning to Great Barr Medical Centre

Following a Care Quality Commission (CQC) inspection in May 2023, arrangements were made for an experienced team of clinical and non-clinical staff from Sandwell and West Birmingham NHS Trust to work alongside the existing practice staff to oversee clinical care and provide support.

These arrangements have been kept under review for the last nine months, while the GP partners - Dr Amarjit Kandola, Dr Bikram Ratti and Dr Rinka Ratti - worked with us at the NHS Black Country Integrated Care Board (ICB) and the CQC to ensure long-term improvements are made at the practice.

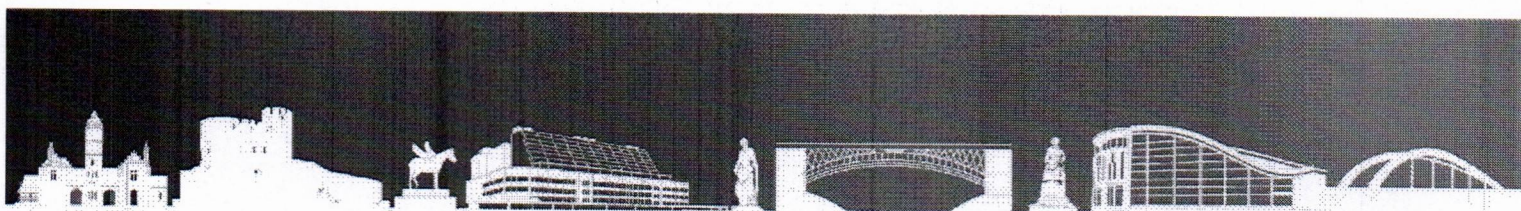
We have now reached the end of this period, and two of the GP partners, Dr Amarjit Kandola and Dr Bikram Ratti, will return to Great Barr Medical Centre from Friday 2 February.

The NHS Black Country ICB will work closely with the CQC and Great Barr Medical Centre to maintain the improvements and progress that has been made in the last nine months and to make sure you have access to the best possible GP services.

As a patient, you will continue to access services from Great Barr Medical Centre. If you need to book an appointment, please continue to contact the practice on 0121 357 1250.

If you have any queries or concerns relating to your individual care, please contact the practice on the telephone number above.

Yours sincerely,





Mr Sarb Basi
Director of Primary Care
NHS Black Country Integrated Care Board

Glossary of terms:

NHS Black Country Integrated Care Board (ICB) is responsible for meeting the health needs of people in the Black Country. NHS Black Country ICB manage the NHS budget for the area and arrange for the provision of health services in the Black Country.

Care Quality Commission (CQC) is the independent regulator of health and social care in England. They make sure health and social care services provide people with safe, effective, compassionate, high-quality care and we encourage care services to improve. They monitor, inspect and regulate services and publish what they find.

